



Privacy Policy

Last updated: 7 July 2025

At Flexmesh Ltd, your privacy matters to us. This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website at www.flexmesh.co.uk or communicate with us.

1. Who We Are

Flexmesh Ltd

Company number: 16452806

Registered in England and Wales

Registered office: 10 Oakhill Close, Nailsea, Bristol, BS48 2SL

Email: matt@flexmesh.co.uk

We are the "data controller" under UK data protection law.

2. What Information We Collect

We collect and process the following types of personal data when you interact with our site:

- Contact details: Name, email address, and any message you submit via our contact form
- Technical data: IP address, browser type, and browsing behaviour (via cookies)
- Email metadata: If you email us directly, your email address and message content

We do not collect sensitive personal data (e.g., health, biometric, or racial/ethnic data).

3. How We Use Your Information

We use your data only where the law allows. The main purposes are:

- Responding to enquiries you submit (Legitimate interest)
- Sending updates if you register interest (Consent)
- Improving our website and services (Legitimate interest)
- Complying with legal duties (Legal obligation)

4. Who We Share It With

We only share your data where necessary, including:

- Formspree - to handle contact form submissions
- Email and web hosting providers - for secure data transmission and storage
- Legal or regulatory authorities - if required to comply with the law

We do not sell your personal data or share it with advertisers.

5. How Long We Keep It

- Contact form enquiries: normally 12 months
- Marketing opt-ins: until you withdraw consent
- Technical/cookie data: see Cookie Policy for details

You can ask us to delete your data at any time.

6. Your Rights

Under UK GDPR, you have the right to:

- Access the personal data we hold about you
- Request correction or deletion of your data
- Withdraw consent where we rely on it
- Object to processing or request restriction
- Lodge a complaint with the ICO (ico.org.uk)

To exercise your rights, email us at matt@flexmesh.co.uk

7. Cookies

We use cookies to improve site performance and security. Some cookies may collect limited personal data. You can read our full Cookie Policy on our website. We will ask for your consent for non-essential cookies when required.

8. How We Keep Your Data Secure

We use HTTPS encryption, firewall protection, and access controls to keep your data safe.

9. International Transfers

Our website and form provider may store or process your data outside the UK. Where this happens, we ensure appropriate safeguards are in place.



10. Changes to This Policy

We may update this notice from time to time. The latest version will always be available at www.flexmesh.co.uk/privacy.

Questions?

Contact us at matt@flexmesh.co.uk